

CUSTOM GUIDELINES





Paradowski Creative | St. Louis, MO

BASICS

We want your project to be a success! If an idea cannot be specified by the Elements and Integrations specification sheets then we may be able to achieve it as a Custom product.

Through collaboration with our Design Assist team unique modifications to our standard product may be possible. Our Design Assist team will ensure that your project request is carefully and thoroughly reviewed. A feasibility analysis will be performed to begin the custom ordering process.

All projects will require approval based on the following:

Minimum Quantity per line item | Budgetary Guidelines
Align Capability / Expertise / Fit

Custom product could include, but is not limited to:

- Any Custom Tooling
 - New Profiles
 - New Lens Shapes
- Custom Mounting
 - Welded Custom Flange
 - Welded Mounting Bracket
 - Angled Mounting Arms
- Integration of other products and non-standard electronics
- Non-standard positioning of electronics (drivers, EM packs, sensors, ballasts, etc.)
- Non-Standard Patterns:
 - Any pattern that is not under "available patterns" on the Integrations cutsheet
 - Non-90° angles
 - Overlapping fixtures
- Angled / Custom endcaps
- Screen printing of components
- Custom milling
- Custom optics or distribution





HOW TO REQUEST

Send all requests to designassist@alights.com

Must provide:

Project Name | Quantity | Budget | Timeline Requirements
Architectural / Lighting Plans and Details,
Sketches and/or Renderings

Submission of the above required information ensures that our Design Assist team can adequately evaluate your request.

After evaluation of your request, the Design Assist team will provide a response with feasibility and will include any additional details (sketches, drawings, models, etc.) required for preliminary budgetary and specification purposes.





Peek-a-Boo | Vancouver, BC

ORDER PROCESS

Once Design Assist has responded and accepted your custom request, the agent will work with our quotes team to provide budgetary pricing.

Once a hold for release order is received, engineering submittal drawings will be generated for approval. A sample for approval may also be required. If a sample is required, a separate order for the sample is required to begin production. Drawings will be revised based on feedback from design team and reissued for approval.

After submittal drawings are approved, the order will be released into production. Orders can not be canceled for any reason after release to production. Longer lead times may apply depending on complexity of custom product design.

a·light reserves the right to decline any custom request. If a custom request is accepted and then the requirements change, a·light reserves the right to decline to proceed with the request due to modifications.



a·light

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